

**Swann Technical Support**

All Countries E-mail: [tech@swann.com.au](mailto:tech@swann.com.au)

**Telephone Helpdesk**

UNITED STATES toll free

877-274-3695

(Sun-Thurs, 2pm-10.30pm PST)

800-627-2799

(Mon-Fri, 9am-1pm PST)

**USA Exchange & Repairs**

562-777-2551

(Mon-Fri, 9am-5pm PST)

**AUSTRALIA toll free**

1300 13 8324

(Mon-Fri, 9am-5.30pm Aus EST)

**International**

+61 3 8412 4610

(Mon-Fri, 9am-5.30pm Aus EST)

See <http://www.worldtimeserver.com> for information on different time zones and the time in Melbourne Australia compare to your local time.

**Warranty Information**

Swann Communications warrants this product against defects in workmanship and material for a period of one (1) year from its original purchase date. You must present your receipt as proof of date of purchase for warranty validation. Any unit which proves defective during the stated period will be repaired without charge for parts or labour or replaced at the sole discretion of Swann. The repair or replacement will be warranted for either ninety days or the remainder of the original one year warranty period, whichever is longer. The end user is responsible for all freight charges incurred to send the product to Swann's repair centres. The end user is responsible for all shipping costs incurred when shipping from and to any country other than the country of origin. The warranty does not cover any incidental, accidental or consequential damages arising from the use of or the inability to use this product. Any costs associated with the fitting or removal of this product by a tradesman or other person or any other costs associated with its use are the responsibility of the end user. This warranty applies to the original purchaser of the product only and is not transferrable to any third party.

Unauthorised end user or third party modifications to any component or evidence of misuse or abuse of the device will render all warranties void.



[www.swannsecurity.com](http://www.swannsecurity.com)



# Big Dome Deterrent

*Large indoor & outdoor dome  
with aluminum wall mounting bracket*



**Swann Helpdesk**  
Has the answers

**If this device does not work when you first plug it in,  
do not take it back to the store.**



Contact the Swann Helpdesk using our fast e-mail service [tech@swann.com.au](mailto:tech@swann.com.au) or call us on one of the Toll-Free numbers shown on the back cover of this booklet.



Most problems can be quickly and easily fixed with a simple e-mail or a quick chat with one of our friendly technical staff. (Toll-Free available in the US and Australia only)

**FCC NOTICE**

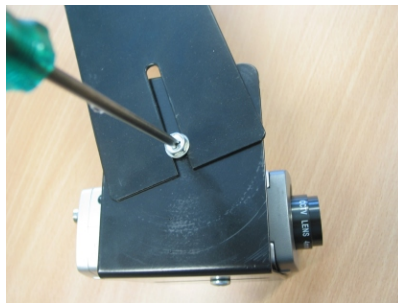
This device complies with Part 15 of FCC Rules.  
Operation is subject to the following conditions:  
(1) This device may not cause harmful interference, and  
(2) this device must accept any interference received,  
including interference that may cause undesired operation

## Installation Guide

Instructions on how to attach a fixed camera and wall mounting bracket.



1. Firstly attach the camera onto the camera bracket. Keep the orientation of the dome in mind when mounting the camera.



2. Adjust the camera bracket to suit your viewing direction. Then secure the bracket into place by screwing the locking screw in a clockwise direction.



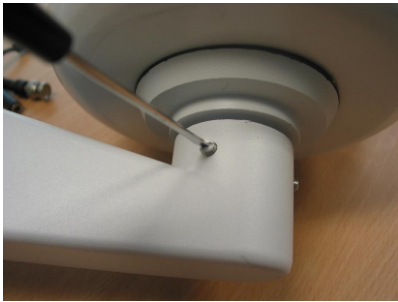
3. Screw the camera bracket onto the bottom of the dome using the bracket retainer.



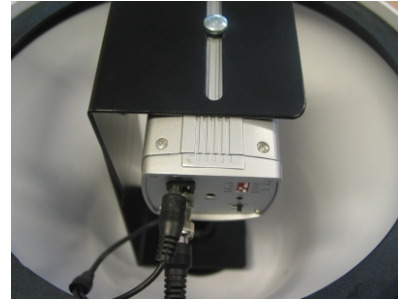
4. Thread the AV cable through the wall mounting bracket. Make sure the male DC plug is passed through the bracket so it can be connected to the camera. (See above image)



5. Now thread the cable into the bottom of the dome.



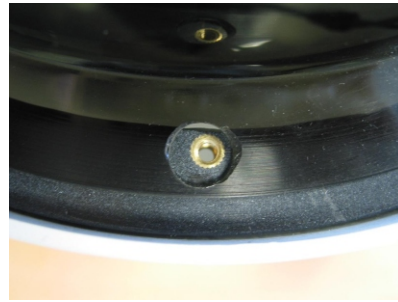
6. Fix the wall mounting bracket onto the dome by screwing in the 3 holding screws in a clockwise direction using a flat head screw driver.



7. Connect the AV and DC cable onto the back of the camera. This illustration shows how to connect the cables into the back of a Swann C500, but actual connections will vary depending on your camera.



8. We highly recommend you test the camera now. Connect the other end of the AV cable into you TV/monitor and power up the camera to see if you get a picture. Make sure the camera is in focus and all the appropriate settings are made. If possible, temporarily mount the dome to the desired location and check if the image is viewable.



9. Align the dome cover and dome ring over the holes. (See image above)



10. Secure the dome cover to the dome body using 3 screws supplied.



To mount the dome onto your wall, please visit your local hardware store for wall mounting bolts. We recommend you get advice from your hardware store staff on the appropriate tools to use and wall mounting bolts for your wall. Please keep in mind the dome and wall mounting bracket weighs approximately 5.5 lb / 2.5 kg. Please make sure you remove the dark insert film if you wish to use this dome deterrent as a real dome camera. (See image below)

